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## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Technology Center 2100

In Re the Application of:

WING et al.

Serial No.: 09/713,966

Filed: November 15, 2000

Atty. File No.: 3354-9

For: ON-LINE DIAGNOSING OF  
COMPUTER HARDWARE AND  
SOFTWARE

) Group Art Unit:

) Examiner:

SUPPLEMENTAL INFORMATION  
DISCLOSURE STATEMENT"EXPRESS MAIL" MAILING LABEL NUMBER: EV331283645US  
DATE OF DEPOSIT: May 2, 2003I HEREBY CERTIFY THAT THIS PAPER OR FEE IS BEING DEPOSITED  
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Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

The references cited on attached Form PTO-1449 are being called to the attention of the  
Examiner. Copies of the cited references:☒ Are enclosed herewith.☐ Are not enclosed, in accordance with 37 C.F.R. 1.98(d), because the references  
were submitted to the U.S. Patent and Trademark Office in prior application Serial No. filed ,  
which is relied upon for an earlier filing date under 35 U.S.C. § 120.☐ To the best of applicants' belief, the pertinence of the foreign-language references  
is believed to be summarized in the attached English abstracts and in the figures, although  
applicants do not necessarily vouch for the accuracy of the translation.☐ Examiner's attention is drawn to the following co-pending applications, copies of  
which have been or are being submitted:

Serial No. \_\_\_\_\_ filed \_\_\_\_\_

Serial No. \_\_\_\_\_ filed \_\_\_\_\_

☐ Other: \_\_\_\_\_Submission of the above information is not intended as an admission that any item is  
citable under the statutes or rules to support a rejection, that any item disclosed represents  
analogous art, or that those skilled in the art would refer to or recognize the pertinence of any

of the references based on the order in which they are presented. Submission of this statement should not be taken as an indication that a search has been conducted, or that no better art exists.

It is respectfully requested that the cited information be expressly considered during the prosecution of this application and the references made of record therein.

### FEES

<input checked="" type="checkbox"/>	<p><b>37 CFR 1.97(b):</b> No fee is believed due in connection with this submission, because the information disclosure statement submitted herewith satisfies one of the following conditions ("X" indicates satisfaction):</p> <div style="margin-left: 20px;"> <input type="checkbox"/> Within three months of the filing date of a national application other than a continued prosecution application under 37 CFR 1.53(d), or  <input type="checkbox"/> Within three months of the date of entry into the national stage of an international application as set forth in 37 CFR 1.491 or  <input checked="" type="checkbox"/> Before the mailing date of a first Office Action on the merits, or  <input type="checkbox"/> Before the mailing of a first Office action after the filing of a request for continued examination under 37 CFR 1.114.         </div> <p>Although no fee is believed due, if any fee is deemed due in connection with this submission, please charge such fee to Deposit Account 19-1970.</p>
<input type="checkbox"/>	<p><b>37 CFR 1.97(c):</b> The information disclosure statement transmitted herewith is being filed after all the above conditions (37 CFR 1.97(b)), but before the mailing date of one of the following conditions:</p> <div style="margin-left: 40px;">             (1) a final action under 37 C.F.R. 1.113 or              (2) a notice of allowance under 37 C.F.R. 1.311, or              (3) an action that otherwise closes prosecution in the application.           </div> <p>This Information Disclosure Statement is accompanied by:</p> <div style="margin-left: 20px;"> <input type="checkbox"/> A Certification (below) as specified by 37 C.F.R. 1.97(e). Although no fee is believed due, if any fee is deemed due in connection with this submission, please charge such fee to Deposit Account 19-1970.  <div style="text-align: center; margin: 5px 0;">OR</div> <input type="checkbox"/> A check in the amount of \$180.00 for the fee set forth in 37 C.F.R. 1.17(p) for submission of an information disclosure statement. Please credit any overpayment or charge any underpayment to Deposit Account No. 19-1970. Election to pay the fee should not be taken as an indication that applicant(s) cannot execute a certification.           </div>
<input type="checkbox"/>	<p><b>37 CFR 1.97(d):</b> This Information Disclosure Statement is being submitted after the period specified in 37 CFR 1.97(c).</p> <div style="margin-left: 20px;"> <input type="checkbox"/> This information Disclosure Statement includes a Certification (below) as specified by 37 C.F.R. 1.97(e)  <div style="text-align: center; margin: 5px 0;">AND</div> <input type="checkbox"/> Applicants hereby requests consideration of the reference(s) disclosed herein. Enclosed is the fee in the amount of \$180.00 under 37 C.F.R. 1.17(p). Please credit any overpayment or charge any underpayment to Deposit Account No. 19-1970.           </div>



**Certification (37 C.F.R. 1.97(e))**  
(Applicable only if checked)

☐ The undersigned certifies that:

☐ Each item of information contained in this information disclosure statement was first cited in any communication from a foreign patent office in a counterpart foreign application not more than three months prior to the filing of this statement. 37 C.F.R. 1.97(e)(1).

☐ A copy of the communication from the foreign patent office is enclosed.

OR

☐ No item of information contained in this information disclosure statement was cited in a communication from a foreign patent office in a counterpart foreign application, and, to the knowledge of the undersigned after making reasonable inquiry, no item of information contained in this Information Disclosure Statement was known to any individual designated in 37 C.F.R. 1.56(c) more than more than three months prior to the filing of this statement. 37 C.F.R. 1.97(e)(2).

Respectfully submitted,

SHERIDAN ROSS P.C.

By: 

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Date: May 2, 2003

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